

Criteria EHR Mandatory Disclosures

Cost and Limitation Disclosures for ONC-Certified Health IT

Developer:	Criteria Software Inc.	CHPL Product Number:	15.04.04.2705.Crit.04.00.1.191111
Product / Version:	Criteria EHR, Version 4	Certification Date:	November 11, 2019
ONC-ACB:	Drummond Group	CHPL Listing:	https://chpl.healthit.gov/#/listing/10171
Last Updated:	October 2026		

This Health IT Module is compliant with the ONC Certification Criteria for Health IT and has been certified by an ONC-ACB in accordance with the applicable certification criteria adopted by the Secretary of Health and Human Services. This certification does not represent an endorsement by the U.S. Department of Health and Human Services.

The table below lists each certification criterion to which the Criteria EHR is certified, a description of the capability, and the types of costs or fees that a user may be required to pay in connection with that capability.

Capability	Description of Capability	Costs or Fees Types of costs or fees that a user may be required to pay to purchase, license, implement, maintain, upgrade, use, or otherwise enable and support the use of the capability, or in connection with the data generated in the course of using the capability.
Clinical		
170.315(a)(1) Computerized Provider Order Entry (CPOE) – Medications	This functionality enables users to place medication orders electronically.	This capability requires the Criteria EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately. This capability also requires a separate ePrescribing annual or monthly fee. Controlled substances require additional services from NewCrop, which may have additional registration and contract requirements.
170.315(a)(2) CPOE – Laboratory	This functionality enables users to create and change laboratory orders for patients, as well as access information regarding the laboratory orders.	This capability requires the Criteria EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately.
170.315(a)(3) CPOE – Diagnostic Imaging	This functionality enables users to create and change radiology/imaging orders for patients, as well as access information regarding the radiology/imaging orders.	This capability requires the Criteria EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately.

Capability	Description of Capability	Costs or Fees Types of costs or fees that a user may be required to pay to purchase, license, implement, maintain, upgrade, use, or otherwise enable and support the use of the capability, or in connection with the data generated in the course of using the capability.
170.315(a)(4) Drug-Drug, Drug-Allergy Interaction Checks for CPOE	This functionality alerts users to potential drug interactions before they commit orders to the patient's chart. The base subscription provides access to Medi-Span drug utilization review alerts during the process of ordering medications.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately. This capability also requires a separate ePrescribing annual or monthly fee. Controlled substances require additional services from NewCrop, which may have additional registration and contract requirements.
170.315(a)(5) Demographics	This functionality enables users to capture demographic information for the patient. This capability is part of the base EHR subscription. The EHR is integrated with the practice management (PM) system, and the PM system is the source for capturing demographic data as part of the patient intake process.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately.
170.315(a)(12) Family Health History	This functionality enables users to electronically record, change, and access a patient's family health history.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately.
170.315(a)(14) Implantable Device List	This functionality enables capture of patient implantable device data as history in the chart. The certified EHR interacts with the FDA AccessGUDID database to incorporate the device identifier and Unique Device Identifier (UDI) for the implantable device.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately.
170.315(a)(15) Social, Psychological, and Behavioral Determinants Data	This functionality enables users to record, change, and access social, psychological, and behavioral data in a question-and-answer format in the patient chart.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately.
Care Coordination		
170.315(b)(1) Transitions of Care	This functionality enables users to electronically create and transmit a transition of care/referral summary in C-CDA format, which includes encounter diagnoses, immunizations, cognitive status, functional status, the reason for referral, and the referring or transitioning provider's name and office contact information. The solution follows C-CDA and Direct standards.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately. This capability also requires separate service from EMR Direct.

Capability	Description of Capability	Costs or Fees Types of costs or fees that a user may be required to pay to purchase, license, implement, maintain, upgrade, use, or otherwise enable and support the use of the capability, or in connection with the data generated in the course of using the capability.
170.315(b)(2) Clinical Information Reconciliation and Incorporation	This functionality enables users to electronically reconcile the problems, medication allergies, and medications listed in an incoming transition of care/referral summary (C-CDA) against the patient's problem list, medication list, and medication allergy list in the EHR.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately. This capability also requires separate service from EMR Direct.
170.315(b)(3) Electronic Prescribing	Complete with drug-drug interaction checks, allergy checking, and plan-specific formularies, this functionality enables users to prescribe and route prescriptions directly from the exam room to the patient's preferred pharmacy for faster fulfillment. The solution uses RxNorm and NCPDP standards and the Surescripts network for prescription transmission to the pharmacy.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately. This capability also requires a separate ePrescribing annual or monthly fee. Controlled substances require additional services from NewCrop, which may have additional registration and contract requirements.
170.315(b)(10) Electronic Health Information Export	This functionality allows a practice to create single-patient and patient-population exports of electronic health information (EHI) without programming intervention.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately.
170.315(b)(11) Decision Support Interventions	Through support of content programs, users can leverage real-time, patient-specific, actionable alerts and notifications. Instant access to critical data and prospective notifications based on real-time documentation facilitate positive behavior changes at the point of care, improving patient outcomes. Users can access and manage source attributes for evidence-based decision support interventions and provide feedback on the interventions presented.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately.
Clinical Quality Measures		
170.315(c)(1) Clinical Quality Measures – Record and Export	This functionality enables users to electronically capture and export all the data necessary to calculate each of the Criterions-supported Clinical Quality Measures (CQMs), including the codification of CQM exceptions and exclusions.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately.
170.315(c)(2) Clinical Quality Measures – Import and Calculate	This functionality enables users to electronically import all the captured data needed to calculate each of the Criterions-supported CQMs, and to calculate each certified CQM using the Quality Reporting Document Architecture (QRDA) standard.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately.

Capability	Description of Capability	Costs or Fees Types of costs or fees that a user may be required to pay to purchase, license, implement, maintain, upgrade, use, or otherwise enable and support the use of the capability, or in connection with the data generated in the course of using the capability.
170.315(c)(3) Clinical Quality Measures – Report	This functionality enables users to electronically create a data file for transmission of CQM data according to the QRDA standard.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately.
Privacy & Security		
170.315(d)(1) Authentication, Access Control, Authorization	This functionality verifies against a unique identifier (username) that a user seeking access to electronic health information is the one claimed, and establishes the type of access to electronic health information the user is permitted based on security privileges.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately.
170.315(d)(2) Auditable Events and Tamper-Resistance	This functionality logs and audits user activity while accessing the system and provides a mechanism to ensure the audited information is not tampered with.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately.
170.315(d)(3) Audit Report(s)	This functionality enables users to create an audit report for a specific time period and to sort entries in the audit log.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately.
170.315(d)(4) Amendments	This functionality permits a patient to request an amendment to their electronic health record.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately.
170.315(d)(5) Automatic Access Time-out	This functionality automatically stops user access to health information after a predetermined period of inactivity.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately.
170.315(d)(6) Emergency Access	This functionality permits an identified set of users to access electronic health information during an emergency.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately.

Capability	Description of Capability	Costs or Fees Types of costs or fees that a user may be required to pay to purchase, license, implement, maintain, upgrade, use, or otherwise enable and support the use of the capability, or in connection with the data generated in the course of using the capability.
170.315(d)(7) End-User Device Encryption	The EHR technology is designed not to locally store electronic health information on end-user devices.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately.
170.315(d)(8) Integrity	This functionality creates a message digest using a hashing algorithm with a security strength equal to or greater than SHA-2 to ensure that content has not been altered.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately.
170.315(d)(9) Trusted Connection	This functionality encrypts and integrity-protects message contents in accordance with the adopted standards. A hashing algorithm with a security strength equal to or greater than SHA-2 is used.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately.
170.315(d)(11) Accounting of Disclosures	This functionality allows recording of disclosures made for treatment, payment, and health care operations in accordance with the standard specified in §170.210(d).	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately.
170.315(d)(12) Encrypt Authentication Credentials	The Criterions EHR stores authentication credentials in accordance with the standards adopted in §170.210(a)(2).	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately.
170.315(d)(13) Multi-Factor Authentication	The Criterions EHR supports multi-factor authentication through email and/or text message to verify users and patients.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately. Use of text messaging for MFA requires texting activation and a per-text cost billed monthly.

Capability	Description of Capability	Costs or Fees Types of costs or fees that a user may be required to pay to purchase, license, implement, maintain, upgrade, use, or otherwise enable and support the use of the capability, or in connection with the data generated in the course of using the capability.
Patient Engagement		
170.315(e)(1) View, Download, and Transmit to 3rd Party	This functionality enables patients to view, download, or transmit their health information, sent from the Criterions EHR, in the Criterions patient portal. The data encompasses the United States Core Data for Interoperability (USCDI) and may include other data, including notes and documents. Any time there are patient chart changes, the EHR automatically sends an updated chart in C-CDA format to the Criterions patient portal for the patient to view.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately. This functionality requires a client's patients to use the client's patient portal, which allows for secured transmission of patient health information from the EHR so patients can view their health information. The Patient Portal is included as a part of the client's EHR.
170.315(e)(3) Patient Health Information Capture	This functionality enables users to capture patient health information into the chart to support better patient engagement in their care. The Criterions patient portal can be used to provide this data in addition to EHR functions.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately.
Public Health		
170.315(f)(1) Transmission to Immunization Registries	This functionality electronically transmits recorded or changed immunization information to a state registry using the HL7 Immunization Messaging standard.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately. An HL7 immunization interface is required for transmission between Criterions and the external registry. Implementation fees are not included in EHR maintenance. Each registry integration will have different costs, including one-time fees as well as monthly maintenance. Criterions will only set up immunization interfaces with registries that follow the standards for which Criterions was tested during ONC certification. Any additional changes or customization required by a registry are billed to the client.
170.315(f)(5) Transmission to Public Health Agencies – Electronic Case Reporting	This functionality enables the EHR to identify reportable conditions based on trigger codes and to create and transmit an electronic initial case report (eICR) to public health agencies.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately. Availability: Use of this capability is pending completion of Criterions' onboarding with the Centers for Disease Control and Prevention (CDC). It is not currently available to customers for production reporting.

Capability	Description of Capability	Costs or Fees Types of costs or fees that a user may be required to pay to purchase, license, implement, maintain, upgrade, use, or otherwise enable and support the use of the capability, or in connection with the data generated in the course of using the capability.
Design & Performance		
170.315(g)(2) Automated Measure Calculation	This functionality enables the certified EHR to record and calculate objective measures.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately.
170.315(g)(3) Safety-Enhanced Design	This functionality enables the certified EHR to meet the summative usability guidelines for end users.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately.
170.315(g)(4) Quality Management System	Criterions identifies the Quality Management System (QMS) used in the development, testing, implementation, and maintenance of its certified capabilities.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately.
170.315(g)(5) Accessibility-Centered Design	Criterions identifies the accessibility-centered design standard used in the development, testing, implementation, and maintenance of its certified capabilities. The Criterions EHR adheres to WCAG 2.0 standards.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately.
170.315(g)(6) Consolidated CDA Creation Performance	This functionality certifies the performance of all C-CDA documents generated from the certified EHR against ONC-prescribed standards.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately.
170.315(g)(7) Application Access – Patient Selection	This functionality enables patients to connect any third-party patient engagement app to their practice's EHR using FHIR APIs.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately. This capability also requires separate service from EMR Direct.

Capability	Description of Capability	Costs or Fees Types of costs or fees that a user may be required to pay to purchase, license, implement, maintain, upgrade, use, or otherwise enable and support the use of the capability, or in connection with the data generated in the course of using the capability.
170.315(g)(9) Application Access – All Data Request	This functionality enables patients to connect any third-party patient engagement app to their practice's EHR using FHIR APIs and request their CCD data.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately. This capability also requires separate service from EMR Direct.
170.315(g)(10) Standardized API for Patient and Population Services	This functionality provides a FHIR endpoint that allows patients to access their health information through an application of the patient's choosing.	This capability requires the Criterions EHR product, which may be sold to customers with either a one-time license fee plus an annual, quarterly, or monthly fee per provider or user, or as an annual, quarterly, or monthly SaaS subscription fee based on the number of providers and users, with some one-time set-up fees. Training and implementation fees, as well as travel expenses, are billed separately. This capability also requires separate service from EMR Direct.

For questions about these disclosures, contact Criterions Software Inc. at <https://criterions.com/>.